

FACTS

WHAT DOES CREDIT UNION OF TEXAS DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect, and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- Account balances and payment history
- Account transactions and checking account information

How?

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their members' personal information; the reasons Credit Union of Texas chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Credit Union of Texas share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	Yes	No
For joint marketing with other financial companies	Yes	No
For our affiliates' everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates' everyday business purposes— information about your creditworthiness	Yes	Yes
For our affiliates to market to you	Yes	Yes
For nonaffiliates to market to you	Yes	Yes

To limit our sharing

- Call (214) 818-3231 or (800) 627-0006
- Visit us online: www.cutx.org

Please note:

If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call (214) 818-3231 or (800) 627-0006 or go to www.cutx.org

Who we are

Who is providing this notice?

Credit Union of Texas; Credit Union Services, Inc.; Texas Mortgage Lending, LLC.

What we do

How does Credit Union of Texas protect my personal information?

To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings. We also restrict access to nonpublic personal information about you to those employees who need to know the information to provide products and services to you.

How does Credit Union of Texas collect my personal information?

We collect your personal information, for example, when you

- open an account or apply for a loan
- use your debit card or pay your bills
- make deposits or withdrawals from your account

We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.

Why can't I limit all sharing?

Federal law gives you the right to limit only

- sharing for affiliates' everyday business purposes — information about your creditworthiness
- affiliates from using your information to market to you
- sharing for nonaffiliates to market to you

State laws and individual companies may give you additional rights to limit sharing.

What happens when I limit sharing for an account I hold jointly with someone else?

Your choices will apply to everyone on your account – unless you tell us otherwise.

Definitions

Affiliates

Companies related by common ownership or control. They can be financial and nonfinancial companies.

- *Our affiliates include Credit Union Services, Inc., which also operates under the names of FairLease and Go Fair Auto Solutions; Texas Mortgage Lending, LLC and Lakewood Title, LLC.*

Nonaffiliates

Companies not related by common ownership or control. They can be financial and nonfinancial companies.

- *Nonaffiliates we share with can include insurance companies, investment companies, and other financial services companies.*

Joint marketing

A formal agreement between nonaffiliated financial companies that together market financial products or services to you.

- *Our joint marketing partners can include insurance companies, investment companies, and other financial services companies.*

Other Important Information

Telephone & Interaction Monitoring and Recording: To enhance our member service quality and improve your experience, we and our service providers may securely monitor, record, and transcribe phone calls, interactions, and other communications for quality assurance and training purposes.